



**With 13.000 employees based in 119 production units across five different continents, CCL Industries Inc is the world's largest manufacturer of self-adhesive labelling solutions in the world.**

etikett.de and label.co.uk are independent brands of CCL Industries Inc and have one goal in mind – to bring the world of label printing online!

As a young and dynamic group, we've had six years of success in the German and UK markets and more recently in additional EU countries. Would you like to join the team, become a key player and help us shape our future?



### **Location and Team:**

- Very comfortable & modern working environment.
- Flexible working style along with with room for creativity and professional development
- Flat Hierarchy
- The opportunity to stamp your style and ideas into a young, growing business unit
- An attractive salary with benefits
- New offices and production are situated on a modern Business Park just north of Trier, Germany.
- Three motorway connections nearby that offer accessibility to Frankfurt, Cologne, Luxembourg & Metz.

## **ONLINE CUSTOMER SERVICE UK (FULL-TIME)**

### **The Role:**

Join our international customer service team and quickly become both a key player and the pulse of our online UK business; we promise no day in this role will be the same!

- Customer Service and Account Management of UK customer base are primary responsibilities
- Attract potential customers by answering product and service questions
- Open and maintain customer accounts
- Resolve product or service problems
- Contribute to the development of key accounts
- Independent work – responsibility and freedom; your work will shape the success and future of the the UK business unit
- All training and courses for career development and progression
- Freedom to positively contribute to every element of our other business units

### **Your Profile:**

- Native-level speaker
- You possess a high level of motivation and enthusiasm; you are able to pick-up new skills/concepts quickly
- Multi-tasking, quality focus and documentation skills are a must
- Customer orientated; you have the ability to communicate and build relationships with clients from varying industries
- Computer literacy associated with the modern office environment

*For further information please visit [label.co.uk/jobs](http://label.co.uk/jobs)*

Our brands:

**etikett.de**  
die labeldruckerei

**label.co.uk**  
the label printers

